



Action code: **WHEN CONVENIENT**

A New Service for Four-stroke Medium Speed GenSets and Propulsion

SL12-563/MENJ
July 2012

Concerns

Owners and operators of MAN Diesel & Turbo four-stroke diesel engines.
Type: L16/24, L21/31, L27/38, L32/40CD and V28/32S

Summary

More safety for your engines

Dear Sir / Madam

MAN PrimeServ is known for its reliable service network for two- and four-stroke Diesel engines. Our PrimeServ Centres and service partners provide After Sales service for MAN Diesel & Turbo engines world-wide.

Besides spare parts and technical service, MAN PrimeServ is committed to offer modern technologies to already existing engine applications, so called "upgrade solutions". Our upgrade solutions offer the opportunity to benefit from the latest technological developments.

Online Service

At MAN PrimeServ, we offer rapid troubleshooting and fault correction, efficient maintenance and a high level of plant availability. Make use of our Online Service facility via 'remote access' and telephone.

Online Service benefits

- Faster troubleshooting and fault elimination
- Improved support for operational personnel
- Higher level of plant safety and reliability
- Clear monthly documentation.

Should you be interested in more information regarding MAN Diesel & Turbo Upgrade products and offerings we ask you to contact us, so we can be of assistance, independent of general questions, detailed planning of a project or quotations.

Yours faithfully

Claus Wede
Senior Manager
MAN PrimeServ Holeby

Michael K.K. Lassen
Senior Manager
MAN PrimeServ Frederikshavn



Engineering the Future – since 1758.

MAN Diesel & Turbo



MAN Diesel & Turbo
H. Christoffersensvej 6
4960 Holeby
Denmark
Phone: +45 54 69 31 00
Fax: +45 54 69 30 30
mandieselturbo-hol@mandieselturbo.com

MAN Diesel & Turbo
Niels Juels Vej 15
9900 Frederikshavn
Denmark
Phone: +45 96 20 41 00
Fax: +45 96 20 40 30
mandieselturbo-frh@mandieselturbo.com

MAN Diesel & Turbo
Branch of MAN Diesel & Turbo SE,
Germany
CVR No.: 31611792
Head office: Teglholtsgade 41
2450 Copenhagen SV, Denmark
German Reg.No.: HRB 22056
Amtsgericht Augsburg



Using our “Continuous Reporting” the engine data is transmitted to MAN Diesel & Turbo at regular intervals and tested-exactly matched to your requirements. The data is evaluated by MAN Diesel & Turbo’s specialists. From these evaluations, we produce regular overviews for you concerning the operating condition of your engines. This provides you with a long-term overview of your engines and an optimised view and representation of the operating values.

Contact

GenSets: Primeserv-technic-hol@mandieselturbo.com

Propulsion: Primeserv-frh@mandieselturbo.com